

Bid Number/बोली क्रमांक (बिड संख्या): GEM/2023/B/3125181 Dated/दिनांक : 06-03-2023

# Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण		
Bid End Date/Time/बिड बंद होने की तारीख/समय	21-03-2023 14:00:00	
Bid Opening Date/Time/बिंड खुलने की तारीख/समय	21-03-2023 14:30:00	
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	65 (Days)	
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Health And Family Welfare	
Department Name/विभाग का नाम	Department Of Health And Family Welfare	
Organisation Name/संगठन का नाम	North Eastern Indira Gandhi Regional Institute Of Health And Medical Sciences (neigrihms)	
Office Name/कार्यालय का नाम	Neigrihms, Shillong	
Total Quantity/कुल मात्रा	1	
ltem Category/मद केटेगरी	Portable Ultrasound Machine (Q3)	
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	17 Lakh (s)	
OEM Average Turnover (Last 3 Years)/मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)	17 Lakh (s)	
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)	
MSE Exemption for Turnover	Yes	
Startup Exemption for Turnover	Yes	
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria, Past Performance, Bidder Turnover, Certificate (Requested in ATC), OEM Authorization Certificate, OEM Annual Turnover, Additional Doc 1 (Requested in ATC), Additional Doc 2 (Requested in ATC), Additional Doc 3 (Requested in ATC), Additional Doc 4 (Requested in ATC), Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer	
Past Performance/विगत प्रदर्शन	30 %	

Bid Details/बिड विवरण	
Bid to RA enabled/बिंड से रिवर्स नीलामी सक्रिय किया	No
RCM Applicable/लाग् आरसीएम	Yes
Comprehensive Maintenance Charges Required	Yes
Type of Bid/बिंड का प्रकार	Two Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days
Estimated Bid Value/अनुमानित बिड मूल्य	5000000
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation

# EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाईजरी बैंक	Bank Of Baroda
EMD Amount/ईएमडी राशि	100000

# ePBG Detail/ईपीबीजी विवरण

Advisory Bank	Bank Of Baroda
ePBG Percentage(%)/ईपीबीजी प्रतिशत (%)	3.00
Duration of ePBG required (Months)/ईपीबीजी की अपेक्षित अवधि (महीने).	62

- (a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy,/जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।
- (b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

# Beneficiary/लाभार्थी:

**NEIGRIHMS** 

Neigrihms, Shillong, Department of Health and Family Welfare, North Eastern Indira Gandhi Regional Institute of Health and Medical Sciences (NEIGRIHMS), Ministry of Health and Family Welfare (Deputy Director Admn)

# Splitting/विभाजन

Bid splitting not applied.

# MII Purchase Preference/एमआईआई खरीद वरीयता

MII Purchase Preference/एमआईआई खरीद वरीयता	Yes

# MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes

- 1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
- 2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
- 3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
- 4. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
- 5. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
- 6. Preference to Make In India products (For bids > 200 Crore) (can also be used in Bids < 200 Crore but only after exemption by competent authority as defined in Deptt of Expenditure OM dated 28.5.2020): Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. In case Buyer has selected Purchase preference to Micro and Small Enterprises clause in the bid, the same will get precedence over this clause.
- 7. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered

Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% (Selected by Buyer)of margin of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for 25%(selected by Buyer) percentage of total QUANTITY.

- 8. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
- 9. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 30% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

# Section 9(3) Of GST/जीएसटी की धारा 9(3)।

Where ever RCM is applicable, sellers (Regular GST registered seller who opted out of FCM, unregistered seller, seller registered under composition scheme) will be forced to put Zero GST and GST cess in their bids. Buyer will have liability of paying the GST and GST cess to the government on the specified rate mentioned by them in this Bid.

#### Pre Bid Detail(s)

Pre-Bid Date and Time	Pre-Bid Venue
07-03-2023 16:00:00	Online Representation on GeM

# Portable Ultrasound Machine (1 pieces)

(Minimum 50% and 25% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Brand Type/ब्रांड का प्रकार	Registered Brand
-----------------------------	------------------

# Technical Specifications/तकनीकी विशिष्टियाँ

\* As per GeM Category Specification/जेम केटेगरी विशिष्टि के अनुसार

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिंड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
Types of Probes & Features	High density more then 125 element probes in convex, TV & Linear	Yes, No Or higher
	4D Probe	Yes, No Or higher
	Interoperative Probe	Yes, No Or higher
	More then 160 degree FOV TV probe	Yes, No Or higher
	Transducer Temp-detection	Yes, No Or higher
	Biplane trans rectal	Yes, No Or higher

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिंड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
	Biopsy Guide	Yes, No Or higher
Scan Modes	Quad Imaging	Yes, No Or higher
	Steer M Mode	Yes, No Or higher
	M Mode colour	Yes, No Or higher
	CW	Yes, No Or higher
	TDI-Tissue doppler imaging	Yes, No Or higher
	Surface 3D rendering	Yes, No Or higher
	Triplex	Yes, No Or higher
	Speckle Reduction Imaging	Yes, No Or higher
	Compounding Imaging	Yes, No Or higher
	IMT -Intemal median thickness sw	Yes, No Or higher
	Panoramic Imaging	Yes, No Or higher
	Trapezoidal Imaging	Yes, No Or higher
	Real-Time and Frozen Zoom	Yes, No Or higher
IMAGE DISPLAY AND PROCESSING	Monitor Type	LCD, LED
PROCESSING	Monitor Size, inch	10 to 12, 15 to 18, 12 to15
	DICOM 3 COMPLIANT	Yes, No Or higher
	Automated B-mode (2-D) image	Yes, No Or higher
	Transducer Socket	1, 2, 3 or more
	Gel Warmer	Yes, No Or higher
	DVD/CD Writer	Yes, No Or higher
	Dicom Interfacability Dicom to PACS	Yes, No Or higher
	Interfacability Dicom to RIS	Yes, No Or higher
	Cart / trolley from OEM with gel & transducer holder	Yes Or higher
	USG system supplied should be upgradable to next generation system on site	Yes, No Or higher
Power Requirements	Resettable over current breaker shall be fitted for protection	Yes, No Or higher
	Back up time in minutes	120, 180

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिंड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
Miscellaneous Parameters	Warranty (Option of comprehensive warranty is available through bidding only, which if opted will supersede normal warranty in the catalogue)	5
	Number of installations of the Portable USG machines in Central /State/PSU Govt Hospitals( Note: Seller should supply a performace certificate of the device to the buyer if demanded after placement of order)	0, Upto 3, More than 3

Comprehensive Maintenance	
Warranty of required product	5 Year
Comprehensive Maintenance Duration (Post Warranty)	5 Year
GST as per RCM	18%
GST Cess 1 as per RCM	0%
Optional RCM	Yes

<sup>\*</sup>Warranty displayed under the AMC/CMC Details section will supersede the warranty displayed under the catalog specification

# Additional Specification Parameters - Portable Ultrasound Machine ( 1 pieces )

Specification Parameter Name	Bid Requirement (Allowed Values)
Detail technical specification at Buyer Added Bid Specific ATC will supersede the above mention specification & compliance has to be upload considering the Specification attached at Buyer Added Bid Specific ATC	Detail technical specification at Buyer Added Bid Specific ATC will supersede the above mention specification & compliance has to be upload considering the Specification attached at Buyer Added Bid Specific ATC ,Failing which bid will not consider for further evaluation
Warranty & CMC	Warranty:-5 years & CMC-5 years ,CMC price must be quoted in the financial document & must covered all spares, probes,Printer, UPS including battery for the entire warranty & CMC period

<sup>\*</sup> Bidders offering must also comply with the additional specification parameters mentioned above.

# Input Tax Credit(ITC)/इनपुट कर क्रेडिट(आईटीसी) and/ तथा Reverse Charge(RCM)/रिवर्स प्रभार (आरसीएम) Details

ITC on GST/जीएसटी पर इनपुट कर क्रेडिट	ITC on GST Cess/जीएसटी उपकर कर क्रेडिट	RCM Applicabl e/लाग् आरसीएम	GST as per RCM/रिवर्स प्रभार के अनुसार जीएसटी	GST Cess 1 as per RCM/रिवर्स प्रभार के अनुसार जीएसटी उपकार 1	GST Cess 2 as per RCM	Optional RCM/वैकल्पि क रिवर्स प्रभार
NA	NA	Yes	12%	NA	NA	Yes

# Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.		Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन	
1	Khrawkupar Jithod Katrai	793018,P.O. NEIGRIHMS, Mawdiangdiang, Shillong	1	90	

# Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

File No:-NEIGR/S&P/ A-04/2022-23

Agenda C12/64 of 64th PC

Sc	Scope of work & Document details: for Buy back Case			
A	Following mandatory documents must be attach ed in the bid document as specified, failing whi ch bid will be treated as" Non-Responsive"			
	Cost of spares, consumables and accessories not c overed under warranty and CMC period shall be off ered as percentage value of the system/Unit in th e Technical Bid ATC1/2			
1				

2	Documents with regard to Details compliance stateme nt to be attached At " <b>Additional Doc</b>
	2(Requested in ATC)"
3	Documents with regard to Original Literature, Product catalogue ,Technical datasheet from the firm/O.E.M w ith Highlighting as per the technical specification must attach At "Additional Doc 3(Requested in ATC)"
4	Documents with regard to list of Offering/Quoted item s mentioning make, model & quantity of each items m ust be "Additional Doc 4(Requested in ATC)"
В	Warranty and Maintenance
1	Warranty for 5 years followed by CMC for 5 years inc luding Spares & service for all the items supplied
	in this particular tender including third-party items an d turnkey works .
2	Mandatory 2 PMs / Year with unlimited breakdown call s has to be attended by the
	Bidder/manufacturer throughout the warranty & CMC period at site.i.e. NEIGRIHMS, SHILLONG.
3	Duly signed Mandatory PM reports has to be submitted periodically, falling which necessary action
	will be initiated as per term& condition of the tender.
3	E-bidder have to adhere to Government of India, Minis try of Finance, PPD division Public procurement order OM F.No.6/18/2019-PPD dated 23rd july,2020 inserting Rule 144(Xi)& 153 in GFR 2017, No 1 dated: 23/7/2020 and subsequent Orders No 2 & 3 or as amended from time to time, failing which the bids shall be treated as non-responsive.

# Minimum Reserve Value for buy back of the old system

SI. No	Description of Stores  Make	Qty.	Minimum Reserve D eclared V alue
-----------	-----------------------------	------	-------------------------------------------

SI No	Particulars of Stores	Qty	year of purchase	01 S et	Rs12000 00
1	Simex Suction Machine	8	2009		
2	L&T Medical Stellar Patien t Monitor	2	2006		
3	Hewlett Packard Viribia 2 4C Patient Monitor	1	2007		
4	Mediaid Patient Monitor	1			
5	L& T SP102 Syringe Pump	1	2006		
6	Puritan BENNETT Portable Ventilator	1	2009		

#### Note:

- The price offered in the e-price bid /BOQ shall be considered as **inclusive of the buy back value**.
- The buy back value of the system /assets should <u>also be indicated in the ATC-1 & financial Document</u> as percentage of the offered FOB /Basic Cost of the system /a ssets in order to arrive at Book /Reserve value for the record of the Institute.
- The buy back value should essentially cover the Minimum Reserve Declared Value.
- -The Institute reserve the <u>right to trade or not to trade</u> the old existing machines off ered while purchasing a new one.

\_

# **B.Buyer Added Bid Specific Terms and Conditions**

#### 1. Generic

**End User Certificate:** Wherever Bidders are insisting for End User Certificate from the Buyer, s ame shall be provided in Buyer's standard format only.

## 2. Generic

Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regul arly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for 3 years before the bid opening date. Copies of rel evant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should me et this criterion.

#### 3. Generic

IT equipment shall be IPv6 ready from day one.

#### 4. Generic

Installation, Commissioning, Testing, Configuration, Training (As applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorized Reseller.

#### 5. Generic

**Upload Manufacturer authorization:** Wherever Authorized Distributors are submitting the bi d, Manufacturers Authorization Form (MAF)/Certificate with OEM details such as name, designati on, address, e-mail Id and Phone No. required to be furnished along with the bid.

#### 6. Generic

The successful bidder has to supply all essential accessories required for the successful installatio n and commissioning of the goods supplied. Besides standard accessories as per normal industry p ractice, following accessories must be part of supply and cost should be included in bid price: All t he items and accessories as per Technical Specification.

#### 7. Generic

The Buyer has an existing set up / inventory of similar products. The offered / supplied product mu st be compatible with existing system. The bidder has to ensure Compatibility of the supplied item s or shall have to include in the supply the necessary hardware / software to make them compatible at no extra cost to the buyer. The details of items with which compatibility is required are as und er: all the spares Including UPS, PC, battery, Printer, Probes & upgradation of System Software & third party Software

#### 8. Scope of Supply

Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissio ning of Goods ,Training of operators and providing Statutory Clearances required (if any)

#### 9. Turnover

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during t he last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of re levant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

## 10. Turnover

OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offere d product during the last three years, ending on 31st March of the previous financial year, shoul d be as indicated in the bid document. Documentary evidence in the form of certified Audited Bal

ance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in re spect of the completed financial years after the date of constitution shall be taken into account f or this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

#### 11. OEM

IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should ha ve a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

#### 12. Purchase Preference (Centre)

As per DPIIT notification at the time of e-tender , bidding or solicitation the bids shall be required t o indicate percentage of local content and provide self-certification (by Director/ Company Secret ary) and also give details of the location/s at which value addition is made". Since the bidder here is not the local supplier, the same was required to be obtained from the "Class-I local supplier /Class II local supplier"

Further the details of Calculations of local content areas under:

Question 1. How to calculate Local Content?

Answer: Para 2 of the PPP-MII Order, 2017 (as amended on 16.09.2020) defines local content as

Local content' means the amount of value added in India which shall, unless otherwise prescribed by the Nodal Ministry, be the total value of the item procured (excluding net domestic indirect taxes) minus the value of imported content in the item (including all customs duties) as a proportion of the total value, in percent.

Mathematically,

Local content = (Sale price - Value of imported content) \* 100/ Sale price

Where, "Sale price" means price excluding net domestic indirect taxes and "Value of imported content" means price of imported content inclusive of all customs duties

Question2. How to calculate Local Content in bids involving supply of multiple items from single bidder?

Answer: In case of bids requiring supply of multiple items (say "X1", "X2" and "X3") by a single bid der. the local content in the bid shall be

Local content = ((Sale price of "X1" - Value of imported content in "X1") + (Sale price of "X2" - Value of imported content in "X2") + (Sale price of "X3" - Value of imported content in "X3")) \* 100/ (Sale price of "X1" + Sale price of "X2" + Sale price of "X3")

#### 13. Service & Support

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having o n-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released

only after submission of documentary evidence of having Functional Service Centre.

# 14. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Fre e Telephone No. for Service Support.

#### 15. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

#### 16. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents soug ht in the Bid document, ATC and Corrigendum if any.

#### 17. Certificates

The bidder or the OEM of the offered products must have BIS/WHO-GMP/ CDSCO Indian certification or alternate certification as recognized by Government of India

#### 18. Certificates

Material Test Certificate Should Be Sent Along with The Supply. The Material Will Be Checked by Buyer's Lab & the Results of the Lab will be the Sole Criteria for Acceptance of the Item.

#### 19. Certificates

The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Sp ecification given in the bid document.

# 20. Certificates

To be eligible for award of contract, Bidder / OEM must possess following Certificates / Test Report s on the date of bid opening (to be uploaded with bid): All the quality & electrical safety certificate s.

# 21. Warranty

Bidder / OEM has to give an undertaking that after expiry of warranty period, it will provide Co mprehensive Maintenance Service for next 5 years for the offered products at the rate not mor e than 5% of contract price per annum. Buyer reserves the right to enter into a CMC agreement with the Successful Bidder / OEM after expiry of the Warranty period at above mentioned rate a nd the payment for the CMC charges would be made Biannually after rendering of the CMC Ser vices of the relevant CMC period. Performance Security of the successful bidder shall be forfeite d if it fails to accept the CMC contract when called upon by the buyer. CMC would include cost of all the spares Including UPS, PC, battery, Printer, Probes & upgradation of System Software & third party Software (Upload the undertaking). The original Performance Security of contract will

be returned only after submission and verification of AMC Performance Security for 5% of total CMC value valid up to CMC period plus 2 months (if there is no other claim).

## 22. Warranty

Warranty period of the supplied products shall be 5 years from the date of final acceptance of goo ds or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

#### 23. Warranty

Over and above the normal Warranty terms as per GeM GTC, the successful bidder / OEM shall have to provide Comprehensive Warranty during the entire Standard warranty period as per contract.: The comprehensive warranty shall be covering the following scope all the spares Including UP S, PC, battery ,Printer ,Probes & upgradation of System Software & third party Software (Upload an undertaking with the bid confirming compliance by the bidder if Bidder is taking onus of this compliance. In case OEM is taking onus of this compliance, OEM undertaking is to be uploaded along with Bidder undertaking)

#### 24. Warranty

Successful bidder will have to ensure that adequate number of dedicated technical service person als / engineers are designated / deployed for attending to the Service Request in a time bound ma nner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.

# 25. Warranty

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days' time limit. If the Seller fails to complete service / rectification with defi ned time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumul ative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

# 26. Past Project Experience

For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:

- a. Purchase Order copy along with Invoice(s) with self-certification by the bidder that supplies a gainst the invoices have been executed.
- b. Execution certificate by client with order value.
- c. Any other document in support of order execution like Third Party Inspection release note, etc.

# 27. Past Project Experience

The Bidder / OEM {themselves or through reseller(s)}, should have executed project for supply an d installation / commissioning of same or similar Category Products during preceding 3 financial y ears (i.e. current year and three previous financial years) as on opening of bid, as per following cr iteria:

- (i) Single order of at least 35% of estimated bid value; or
- (ii) Two orders of at least 20% each of estimated bid value; or
- (iii) Three orders of at least 15% each of estimated bid value.

Satisfactory Performance certificate issued by respective Buyer Organization for the above Order s should be uploaded with bid. In case of bunch bids, the Category related to primary product h aving highest bid value should meet this criterion

#### 28. Forms of EMD and PBG

Bidders can also submit the EMD with Account Payee Demand Draft in favour of NEIGRIHMS EM D SECURITY DEPOSITS payable at MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA . Bidder h as to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within Bid End date & time / Bid Opening date & time.

#### 29. Forms of EMD and PBG

Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of A/C (Name of the Buyer). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of EMD, the FDR will be released in the favour of the bidder by the Buyer after making endorsement on the back of the FDR duly signed and s tamped along with covering letter. Bidder has to upload scanned copy/ proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within Bid End date & time / Bid Opening date & time.

#### 30. Forms of EMD and PBG

Bidders can also submit the EMD with Banker's Cheque in favour of NEIGRIHMS EMD SECURITY DE POSITS payable at MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA . Bidder has to upload scan ned copy / proof of the BC along with bid and has to ensure delivery of hardcopy to the Buyer wit hin within Bid End date & time / Bid Opening date & time.

#### 31. Forms of EMD and PBG

Bidders can also submit the EMD with Payment online through RTGS / internet banking in Benef iciary name NEIGRIHMS EMD SECURITY DEPOSITS Account No. 30270200000027 IFSC Code BA RB0MAWDIA Bank Name BANK OF BARODA Branch address MAWDIANGDIANG, SHILLONG-7930 18, MEGHALAYA . Bidder to indicate bid number and name of bidding entity in the transaction d etails field at the time of on- line transfer. Bidder has to upload scanned copy / proof of the Onli ne Payment Transfer along with bid.

#### 32. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Dra

ft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of NEIGRIHM S EMD SECURITY DEPOSITS payable at MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA . After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

#### 33. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also ( besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of NEIGRIHMS EMD SECURITY DEPOSITS A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endor sement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.

#### 34. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Payment online through RT GS / internet banking also (besides PBG which is allowed as per GeM GTC). On-line payment shall be in Beneficiary name NEIGRIHMS EMD SECURITY DEPOSITS Account No. 30270200000027 IFSC Code BARBOMAWDIA Bank Name BANK OF BARODA Branch address MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA. Successful Bidder to indicate Contract number and name of Seller entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / pr oof of the Online Payment Transfer in place of PBG within 15 days of award of contract.

## (C) 35.Additional Terms and conditions & Scope of Work for CMC

Tenderer/Vendors/contractor should note that the following terms and conditions will apply specificall y in addition to the Rules and the Regulation as applicable to such provide services in the Government of India.

- 1. Comprehensive Annual Maintenance Contract must include Labour, spares & Preventive Maint enance of all the excluding of battery, Accessories/Consumables
- 2. The terms and conditions of the tender and the agreement executed will be binding on the ven dor/contractor. This offer is being issued in accordance with the terms & conditions of NEIGRIHM S /Government of India and in the manner specified herein shall operate to create a specific cont ract between the vendor/contractor (with whom the contract referred to) on one part and NEIGR IHMS, Shillong, on the other part.
- **3.** The required spares to be replace must be genuine and certified from the OEM.
- 4. Repairs to be undertaken should be within specified configuration and maintaining the int egration on internal circuit of equipment, any deviation on configuration/ specification the rep air will not be acceptable. After repairs, a certificate to the effect that the equipment is in wor king order and safe for patient care and non-hazardous for the handler shall be submitted by the CMC holder.
  - **5.** Tenderer/Vendors/contractor is responsible to provide electrical and patient safety certificate after major repair of equipment which are used for direct patient care.
  - **6.** The system must be checked & calibrated after every spare changes and detail service report must be submitted to the user & BME.
  - 2 nos of Periodic preventive maintenance is mandatory irrespective of unlimited service /bre akdown calls.
  - **8.** Same /Similar Standby system must be provided by the bidder if the system needs to send to w orkshop for any major repair.
  - Receipt of this offer may be acknowledged and a copy duly signed/stamped by the authorized signatory should be submitted before finalization of the agreement.
     The Performance security shall be denominated in any one of the forms namely Account Payee
  - Demand Draft or Fixed Deposit Receipt drawn from any one of the forms namely Account Payee Demand Draft or Fixed Deposit Receipt drawn from any nationalized bank in India or Bank Guara ntee issued by a nationalized bank in India, pledge in favor of Deputy Director, NEIGRIHMS, and Shillong-793018 for an amount equivalent to 3% of the total cost of annual CMC. The validity of

the Fixed Deposit receipt or Bank Guarantee will be upto 2 months beyond CMC period.

- 11. It may also be noted that there should be no negligence in providing services of anytyp e, if any, complaint is received the contract will be terminated with immediate effect.
  - There will be 98% uptime warranty during CMC period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend CMC period by double the downtime period. The vendor shall ens ure optimum uptime of the system during CMC period, failing which the initiate shall initiate ster n action, as deemed fit.

    13. During Comprehensive Maintenance Contract period, the supplier shall visit at each consignee
  - 's site for preventive maintenance including testing and calibration as per the manufacturer's s ervice/ technical/ operational manual. The supplier shall visit each consignee site as recommend ed in the manufacturer's manual, but at least once in 6 months commencing from the date of the e successful completion of warranty period for preventive maintenance of the goods.
  - 14. Processing of bill may be considered on yearly basis with satisfactory report from the user dep artment. The AMC/CMC bills should be certified by the concerned Head of the Department/ In- C harge, BME and the respective DMS/MS.
  - 15. Software updates should be provided free of cost during CMC. The first service call by the tea m of service engineers should be within 7 days of issue of this order. **16.** Settlement of disputes – Director, NEIGRIHMS or his authorized representative shall be the fina
  - I authority in all disputes and decision will be binding on all concerned.
  - 17. All other terms & conditions are as per award of contract mentioned in pre-page.
  - 18. Bidders are required to sign the CMC contract agreement within 15 (fifteen) days from the is sue of the letter of award/supply order, failing which EMD/security deposit may be forfeited or Contract declared null and void.

# Specification of high-end compact Color doppler Ultrasound (for Anesthesia purpose)

The system should be state of art latest ultrasound technology and should be suitable for Cardiac, Vascula r access, Abdominal, Lung, Nerve blocks, MSK and other point of care applications in anesthesia and critic al care scenario. The specific minimum requirements for this equipment are as follows.

- 1. The equipment must be capable of operating in B Mode, Anatomical M-Mode, Color, Color Power Do ppler (CPD), Pulsed Wave, TDI and Continuous wave doppler modes.
- 2. It must support pinless transducers' technology with linear array, curved array, phased array & TEE formats. The transducers should be easy to clean and disinfect, pls specify their immersion rating.
- 3. The system shall have broadband architecture with an operating frequency of at least 1 to 19 MHz a nd should process a dynamic range that is at least 180 dB or more.
- 4. The system should have 15-inch or more medical Grade LCD/LED clinical display monitor with atleas t 80 degrees wide viewing angle. The system weight should be less than 8 Kg and should be mount ed on sleek stand which can be easily adjusted from vertical to horizontal position or vice versa as per end user requirement. There should be provision for proper cable management to avoid tangles and dragging of transducer cables when moving the system.
  - 5. To prevent cross contamination and infection, the system should p ossess a sealed & spill proof 10 inch or more touch screen customizabl e user interface with limited sealed physical buttons which should be e

# asy to clean and disinfect for use in OT & ICU environment. Please spe cify liquid ingress protection rating for system.

- 6. System reliability should be ascertained by architecture with latest operating system, which is not e asily prone to failure, hang ups, data corruption, while in networking environment. (Please Specify t he technology)
- 7. System must possess Tissue harmonic and Pulse Inversion technology on transducers offered or wherever required.
- 8. The system should have robust data security including an initial security set-up wizard that allows u sers to choose their security level for data protection.
- 9. Centerline marker facility on linear & curvilinear probe as well on monitor screen should be available for aiding during procedural guidance.
- 10. The system shall have the ability to function by 100-240VAC, 50-60 Hz or in-built battery power wit h the same degree of functionality. Inbuilt battery back-up of system should be at least one hour ex pandable up to three hours on trolley, without an externally powered UPS to handle critical and em ergency situations.
- 11. The system shall go from the off status to active scanning in less than 40 seconds to address any e mergency or critical care needs for interventional and procedures use.
- 12. The system and standard transducers should be sturdy and drop safe to absorb shocks / any accide ntal bang on hard surface in busy hospital environment.
- 13. System should reduce the speckle noise, improves contrast resolution, and provides ease of diagno sis on different applications with auto smart options for ease of use by multiple end users. Please s pecify the technology.
- 14. System should have advanced Auto needle visualization tool to eliminate the "hidden needle" in st eep angle interventional procedures of vascular access, Biopsies, Small Parts, Musculoskeletal and Nerve examinations. (Please Specify the technology)
- 15. The system internal memory/hard disk should be at least 128 GB, to store images, clips or combination of the same.
- 16. The system should have onboard how-to videos (for imaging basics, system use etc.) and should ha ve inbuilt educational video tutorials related to Acute care, procedures, Covid, Anesthesia, Pain Man agement, MSK etc for scan along learning of end users.

# 17. The system shall have a dedicated acute care, vascular & cardiac c alculations packages.

- 18. The system shall display at a maximum depth of 35 cm, and a minimum of 1 cm.
- 19. The system should have a color compare mode for real time side-by-side comparison of structures in 2D and color mode.
- 20. The system shall provide the user with a 8X live zoom function that increases the region of interest, without affecting the quality of the image.
- 21. The system shall be DICOM 3.0 compliant and allows for saving the DICOM configuration via USB, s o they are easy to replicate or restore.
- 22. Medical Grade B/W Thermal printer must be supplied along with the system
- 23. An Ergonomically designed low foot print height adjustable trolley to accommodate Ultrasound syst em, Printer & other accessories from same OEM must be provided along with the system for easy transport of the system to different area inside the hospital .

#### 24. Transducers:

a. Multi-frequency Linear array

transducer with operating frequency range of 5-14 MHz for arterial, nerve, venous, Breast, Carotid, muscul oskeletal and superficial examinations in adults.

- b. Adult curved array transducer with approx. 60 mm footprint and operating frequency of 1-5 MHz fo r abdominal, MSK, Nerve, spine, gynae and lung imaging.
- c. Adult Phased array transducer with frequency range of 1-5 MHz for cardiac lung, TCD & abdominal examinations.
- 25. The manufacturer shall provide a five-year standard warranty on the system and Transducers
- 26. The system manufacturer shall additionally provide onsite product training and access to ultrasoun d education website for end users during installation.
- 27. **Optional Transducers & accessories** (to be quoted separately in financial document):
  - a. Multifrequency, small footprint curved array transducer with 35 mm footprint and operatin g frequency of 3-10 MHz for Abdomen, Gynecology, Lung, Nerve, MSK, Spine examinations.
  - b. Multifrequency broadband small footprint Linear transducer nearly 20 mm wide and operat

- ing frequency range of 5-19 MHz for Arterial, Lung, MSK, Nerve, Ophthalmic, Superficial, Ve nous, PIV applications.
- c. Broadband multi-frequency Linear array transducer with footprint b/w 35-40mm wide and operating frequency range of 3-12 MHz for arterial, nerve, venous, musculoskeletal, lung a nd superficial examinations.

# 2. Buyer Added Bid Specific ATC

Buyer uploaded ATC document Click here to view the file.

# Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. Any clause(s) incorporated by the Buyer regarding following shall be treated as null and void and would not be considered as part of bid:-

- 1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
- 2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
- 3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
- 4. Creating BoQ bid for single item.
- 5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
- 6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
- 7. Floating / creation of work contracts as Custom Bids in Services.
- 8. Seeking sample with bid or approval of samples during bid evaluation process.
- 9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
- 10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
- 11. Creating bid for items from irrelevant categories.
- 12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
- 13. Reference of conditions published on any external site or reference to external documents/clauses.
- 14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

# **Additional Clause For Comprehensive Maintenance Charges**

1.CMC shall include preventive maintenance including calibration as per technical/ service /operational manual of the manufacturer, service charges and spares, after satisfactory completion of Warranty. During the CMC period commencing from date of the successful completion of warranty period, Service personnel shall visit each consignee site as recommended in the manufacturer's technical/ service /operational manual, at least once in six months or as per user requirement. Cost of consumables shall not be included in CMC.Further there will be 98%

uptime warranty during CMC period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend CMC period by double the downtime period.

2.CMC charges to be indicated as percentage of cost of equipment quoted for each year after the warranty period.

3.GST shall be included in the CMC Charges quoted.

4.Cost of CMC will be added for Ranking/Evaluation purpose with depreciation formula. A 10% discounting rate per year shall be applied on CMC Charges for price evaluation on Net Present Value.

5. The payment of CMC will be made on quarterly basis after satisfactory completion of said period, duly certified by end user.

6.While creating a bid or RA, buyers shall indicate whether CMC is required against Yes/No" options. If CMC Charges are included, an option for number of years for CMC required after the warranty period shall be available. Under this option up to 10 years can be chosen for CMC charges beyond warranty period.

7.In case the bid has a provision for CMC, the warranty of the product will also be deemed to have been converted into Comprehensive warranty including preventive maintenance and calibration as per technical/ service /operational manual of the manufacturer, service charges and spares, during the Warranty Period also. Sellers are therefore advised to include the cost of Comprehensive Warranty including spares (excluding consumables) also in product Cost.

8.The CMC functionality shall be available in bid only and no direct RA shall be applicable.In case of bid to R/A decrement rules shall be applicable on total price inclusive of CMC charges. Bunching of products shall not be available while creating bids with CMC charges.

8.1.Buyer shall indicate number of years of warranty by selecting different options available in the field depending on warranty parameter applicable in category parameters for the equipment. No. of years of warranty indicated here shall supersede the warranty period indicated elsewhere in bid or product specifications. The Seller while participating in Bid/RA will get fields to indicate CMC charges as percentage depending on number of years of CMC selected by Buyer. The following shall be applicable, if 5 year CMC selected:

CMC charges for 1st year after warranty period- Percentage to be indicated- A1

CMC charges for 2nd year after warranty period- Percentage to be indicated- A2

CMC charges for 3rd year after warranty period - Percentage to be indicated- A3

CMC charges for 4th year after warranty period - Percentage to be indicated- A4

CMC charges for 5th year after warranty period – Percentage to be indicated- A5

Similarly, A6 to A10 are to be indicated for 6th to 10th year of CMC if applicable.

8.2. The calculation of CMC Charges shall take into account the number of years of warranty and duration of CMC as specified while creating bid.

8.3.In the price evaluation, the system shall provide function to calculate the cost of each equipment by formula indicated below includingCMC and then show the inter-se-ranking of the bidders. The following are the variables

- (i) Number of years for which CMC required.
- (ii) Number of years of product warranty

The formula for calculating total cost including CMC charges shall be as under:

Total Cost for evaluation=

 $C+C^*{(A1/100)/(1.10^n)+(A2/100)/(1.10^n+1)+(A3/100)/(1.10^n+2)+(A4/100)/(1.10^n+3)+(A5/100)/(1.10^n+4)}$  and so on

C - Cost for equipment quoted and n shall be number of years of product warranty specified.

If 2 year warranty specified, n shall be 2 and if 5 year warranty specified, n shall be 5. A1,A2, A3, A4& A5shall depend on how many years CMC selected. For 3 year CMC, only A1,A2 and A3 factors are to be taken into account and A4 and A5 will not be applicable.

8.4.CMC charges offered for each subsequent year should be same or higher than preceding year.

8.5. The CMC charges shall be offered within range of 3 to 10% of cost of equipment.

9. Since CMC charges are to be paid only later for each year during CMC period, applicable performance guarantee amount after placement of contract shall be based on the cost of equipment excluding the cost of CMC Charges.

10.Performance bank guarantee applicable for CMC is to be submitted at start of the CMC and shall be applicable between 2.5% to 5% as specified in bid on total CMC Charges. The PBG submitted after award of contract shall be released only after new PBG for the CMC period is submitted and accepted by buyer/consignee after due verification. Bank guarantee for CMC is to remain valid till completion of CMC period plus one year. The bank guarantee for CMC shall be submitted to buyer directly. In case, seller fails to submit the PBG or does not provide services for the CMC contract after expiry of warranty period then PBG of equipment shall be forfeited.

11.In case of splitting of order quantity, equipment cost and CMC charges offered by L1 bidder shall be matched by higher quoting eligible bidders on one-to-one basis. The equipment cost and CMC charges (year to year) shall be matched individually.

12.The CMC Contract shall be an offline contract to be handled by buyer. The payment of CMC will be made on

quarterly basis after satisfactory completion of said period, duly certified by end user and scope of CMC will be as per para 1 above.

13.CMC Charges are inclusive of all the charges for Transportation, Lodging, Boarding, all insurances including third party insurance and all other incidental charges. The same shall include GST. The prices also include cost of spares and damaged parts. Purchaser does not have any liability, whatsoever, over and above the cost of CMC. It also includes for arranging hand tools & tackles, special tools etc. required to carry out the work.

# This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---